

Warranty - Renz Binding and Laminating Equipment

- Renz Australia warrants that the goods are free of defects. Unless otherwise agreed expressly and in writing, the agreed structure is deemed to be the structure described in the product descriptions, technical specifications and identification markings authorised by Renz Australia. Public statements, recommendations or advertising are neither a part of an agreement regarding the structure of the product, nor do they determine the contractually required use.
- Claims of defects shall be excluded if they are not made in writing without delay, at the latest, however, within 10 days of receipt of the goods, stating the delivery note and invoice numbers as well as with a description of the defect complained about. Hidden defects are to be notified immediately after discovery; the onus of evidence for the hidden nature of the defect shall be borne by the Purchaser.
- Renz Australia shall not incur any extra costs, in particular for transport, work and material costs of any kind, because the goods have been subsequently brought to a different place than the Purchaser's branch establishment. Any remedy for warranty shall be limited to replacement of the machine or the contracted value.
- To be effective a warranty declaration shall be required to be made in writing.
- Claims for defects shall be excluded to the extent that operating or maintenance instructions of Renz were not followed or alterations were made without authorisation.
- Warranty does not include the failing of equipment due to fair wear and tear, damage in transit, damage caused by misuse, fire and / or water and consumable parts are specifically excluded. Fair wear and tear is defined as a part that under its normal function is subject to friction or movement that thus causes it to wear.
- The remedy for any warranty claim is limited to the repair, parts replacement or service of the faulty equipment and does not include operator training, travel & accommodation costs, freight costs, or other additional costs.
- The warranty is only valid if the goods concerned have been paid according to the agreed payment terms.
- The 12 month warranty period starts from the date of delivery to the customer's premises or the date of invoice if separate delivery or delayed delivery is arranged.
- The warranty is conditional that the equipment is maintained by a Renz Australia authorised service agent.
- During the warranty period no part or parts of the machine shall be replaced with any components or parts which have not been supplied by Renz Australia nor shall the machine be dismantled, or modified or repaired by a person other than a representative authorized by Renz Australia.
- Renz Australia decision on questions as to defects shall be conclusive. Any component or part which has been replaced shall become the property of Renz Australia in case they need to be returned to the factory for evaluation.
- Warranty is conditional on the machine being used strictly in accordance with the manufacturer's instructions.
- This Warranty is not transferable.
- Subject to these conditions all express or implied warranties or conditions statutory or otherwise as to the quality or fitness for the purpose of the machine are hereby expressly excluded. Renz Australia shall not in any event be liable for any consequential loss or damage arising out of faults in the machine.
- These terms and conditions only apply to Australia.

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